

Salcombe Holiday Homes & Dartmouth Holiday Homes

BOOKING FORM 2010

Name of Tenant:

Address:

Postcode:

Tel. Day: Evenings: Mobile:

Email: Tick here if you would like confirmation by email:

Property Required:

From (weekday of arrival): Date (dd/mm/yy):

to (weekday of departure): Date (dd/mm/yy):

* PETS Yes/No Breed (Only accepted where clearly stated in property details at £25 per pet per week).

How did you hear of us? Have you stayed with us before?

Payment

Please complete either **OPTION1** or **OPTION 2** only. Please make cheques payable to Salcombe Holiday Homes/Dartmouth Holiday Homes (dependent on which company is arranging the holiday). See over for credit card payment but note surcharge on balance payment.

PROPERTY RENTAL PER WEEK £

<p>OPTION 1 If booking more than 8 weeks in advance of your holiday a deposit of 1/3 of the total rental amount plus pet charge and booking fee (in full) is payable.</p> <p>Deposit Payable (1/3 of rent to nearest £) £</p> <p>Booking Fee £ 25.00</p> <p>Pet (£25/pet/week) £</p> <p>TOTAL £</p> <p>(Cheque enclosed/credit card see over)</p>	<p>OPTION 2 If booking less than 8 weeks before the start of your holiday the full rental is due.</p> <p>Total Rent £</p> <p>Booking Fee £ 25.00</p> <p>Pet (£25/pet/week) £</p> <p>TOTAL £</p> <p>(Cheque enclosed/credit card see over)</p>
<p>Please Note: Clause 6 Cancellation Protection Scheme does not cover total rental in excess of £4000. Tenants are required to arrange cover for the full amount and confirm Insurer and Policy Number (insert details please) before the booking can be confirmed.</p>	

Party Details

Please give the christian names, surnames and ages of all persons in your party including yourself:

Bookings cannot be accepted without this information and the maximum number listed in the brochure must not be exceeded					
(1)	M/F	yrs:	(11)	M/F	yrs:
(2)	M/F	yrs:	(12)	M/F	yrs:
(3)	M/F	yrs:	(13)	M/F	yrs:
(4)	M/F	yrs:	(14)	M/F	yrs:
(5)	M/F	yrs:	(15)	M/F	yrs:
(6)	M/F	yrs:	(16)	M/F	yrs:
(7)	M/F	yrs:	(17)	M/F	yrs:
(8)	M/F	yrs:	(18)	M/F	yrs:
(9)	M/F	yrs:	(19)	M/F	yrs:
(10)	M/F	yrs:	(20)	M/F	yrs:

I agree to care for the property during my stay and leave it clean and tidy.

I declare that I am over 18 years of age and agree that this booking is made in accordance with the Conditions of Hire and Booking Information detailed in the current brochure.

Signature:

Date:

Office Use Only	
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Conditions of Hire

Bookings are accepted by Salcombe Holiday Homes Limited or Dartmouth Holiday Homes Limited, hereinafter referred to as SHH/DHH, on the following conditions:

1. The booking form, duly signed by the tenant or, alternatively, a booking paid for over the telephone is a contract of tenancy between the owner of the property and the tenant, with SHH/DHH acting as booking agent on behalf of the owner. The contract shall be deemed to be made when the agent issues a confirmation of booking.
2. Provisional reservations can be accepted by telephone and must be confirmed within five working days by the arrival of a deposit equal to 1/3 of the total rent plus the booking fee. Provisional reservations will be cancelled after such time without further reference.
3. Where a provisional reservation has been confirmed, the tenant is responsible for the total rent, the balance of which is to be received by the agent at least 56 days prior to arrival.
4. For bookings made 56 days or less before arrival the rent is payable in full.
5. A booking fee of £25 is payable on all bookings.
6. **CANCELLATION PROTECTION SCHEME. A holiday booking is a legally binding contract. In the event of cancellation, for whatever reason, under the law the tenant is liable for any cancellation charges. In the best interest of the tenants, SHH/DHH has arranged a Cancellation Protection Scheme to cover the rental charges of the property and the cost of this is included in the rental. This coverage does not extend to overseas visitors, who are asked to take alternative coverage when making their travel arrangements. Cancellations must be in writing and tenants attention is drawn to the details of the scheme within this brochure and/or on the website www.salcombe.com or www.dartmouthuk.com.**
7. Properties are available for occupation from 3.00pm on the day of arrival and must be vacated by 10.00am on the day of departure. If tenants do arrive early and, with the agreement of SHH/DHH, take up occupation before 3.00pm no guarantee can be given that SHH/DHH staff, cleaners, or other tradesmen will not enter the premises before 3.00pm and no liability can be accepted for loss or damage to items left in the property. Tenants are asked not to enter without SHH/DHH permission and if they do gain entry do so entirely at their own risk without guarantee of readiness of the property for occupation.
8. If tenants expect to arrive outside office hours (9am–5pm, Mon–Sat inc) the agent will make every effort to ensure that keys are available and that the property is ready for occupation. However, this cannot be guaranteed and remedy might not be possible until the first working day thereafter. The agent strongly suggests that tenants arrive during working hours so that any problems can be quickly addressed.
9. Any damage, breakage, or anything else giving cause for concern noticed on taking occupancy of the property, must be reported within 48 hours to the owner, caretaker or agent.
10. **The property and its fixtures and fittings, must be cleaned by the tenant prior to departure. The tenant is responsible for any damage or breakages, which should be reported to the owner, caretaker or agent, during the period of occupancy. Such losses or additional cleaning charges (if the property is left in an unsatisfactory condition) will be billed to the tenant.**
11. The tenant will not cause any annoyance or become a nuisance to tenants or occupants of adjoining premises.
12. Any articles left by the tenant can be forwarded on receipt of a minimum handling fee of £5 + VAT plus postage. Any unclaimed articles will be disposed of after 28 days,
13. Neither the property owner nor the agent shall be held responsible for any accident, loss or damage which may be sustained by the tenant, member of his party, or visitor to their property, however caused. When a swimming pool is included in a property letting, or if the property is close to the water, or if rental of the property entitles use of facilities provided by others, the owners and their agents cannot accept liability arising from the use of the pool or proximity of the water or use of facilities, which are at the tenants own risk.
14. If for any reason beyond the owners control the property is not available on the date booked, all rent and charges paid in advance by the tenant will be refunded in full, but the tenant shall have no further claim against the owners or agent.
15. Accommodation is let for the specified number of tenants only and excess numbers cannot be accepted. The signatory must be a member of the party occupying the property.
16. Domestic pets are not allowed over the boundary of the property except where specified: when they are not permitted in any bedrooms or on any furniture. Pets must not be left unaccompanied in any property for any length of time and must be kept under control at all times. At the end of the holiday all traces of the pet must be cleaned from the house and gardens. "No Pets" in the description may not guarantee that pets have never occupied the property.
17. The agents are responsible to their owners for the collection of rentals only and no claims regarding the accommodation will be accepted by the agents.
18. Every effort will be made to ensure the standard described for each property and that all items of equipment described and supplied by the owners are in good working order. However, no guarantee is given or liability accepted if any breakdown occurs. Repairs are always effected as soon as possible, although inevitably delays do occur. When use of a swimming pool is included in the rental this will be regularly maintained and every effort will be made to ensure that a reasonable temperature is reached and the water safe for swimming. However, the owner/SHH/DHH will not be liable if, due to circumstances beyond their control, necessary criteria are not reached.
19. In the event of any dispute between parties it shall be referred to the jurisdiction of the English courts only and any actions shall be heard in the court for the area in which the property is situated. Any contract shall be governed by English law and interpretation.
20. All details in the brochure and on the website are given in good faith and are believed to be correct, but their accuracy is not guaranteed. In the event of a disparity between the brochure and website the latter should be assumed to represent the true position.
21. All bookings are accepted at the discretion of the property owner and agent.
22. A security deposit, at the discretion of the owner/agent, may be required with some bookings, particularly single sex or young. If there is any cause to withhold this, in whole or in part, SHH/DHH will retain an additional 20% of the amount withheld to cover administration costs.
23. Neither SHH/DHH nor the owner of a property can accept responsibility for work taking place outside the boundary of the property nor for any noise or nuisance arising from works over which SHH/DHH or the owner have no control. In addition, the owners/SHH/DHH will not be liable if facilities contracted to the owner, provided by others, are not available through no fault of the owner or agent.
24. Hirers are advised to read 'Helpful Info' in this brochure and on websites www.salcombe.com and www.dartmouthuk.com.

Payment by Credit/Debit Card

Please note that balance payments made by credit card will attract a surcharge of 2%. No surcharge will apply to deposit payments, nor to balance payments made by debit card or cheque.

Please debit my* SWITCH/DELTA/VISA/MASTERCARD account by the amount shown. (*Delete as appropriate)

Card Number: Security Number :
(last 3 digits on back of card)

Valid from: Expiry Date: Issue Number (debit card only) :

Signature: _____

If paying by credit/debit card, card holder's name, address and telephone number must be shown if different from overleaf.

Name: _____

Address: _____

Postcode: _____

Telephone: _____